



# meridianlink® consulting

**Admin Pro from MeridianLink Consulting (formerly known as MLX Consulting™) provides administrative support for MeridianLink Software Products**

Most businesses experience two common issues: limited time and limited availability of people, and most often at the same time. That is why MeridianLink offers **Admin Pro**. Our service provides clients with **access to a team of experienced system administrators** for routine maintenance, implementation of new products, customized support, configuration changes and product updates. Think of it as **experts that can help maintain and optimize your MeridianLink products to achieve the institution's business goals**.

By utilizing the Admin Pro service, you have **a built-in contingency plan** for when a system administrator leaves or is promoted, is out for an extended period, or more work than your current staff can handle. Since the Admin Pro team knows MeridianLink products so well, your organization can weather these challenges without:



Losing system knowledge & business continuity



Hiring an additional admin, especially for a specific project or a short period



Existing employees having to perform a dual role, their primary job and that of an admin



Reoccurring training when employees shift roles or leaves the company



Adding expensive resources and consultations

MeridianLink's in-house Consulting team optimizes origination and collection workflow and systems for maximum efficiency regarding policies and procedures. With MeridianLink Consulting you can personalize your consulting program to meet your goals and improve the quality and effectiveness of your institution's initiatives. This includes: data and reporting, business consulting, pricing optimization, and advanced decisioning. When you add the Admin Pro service financial institutions can then leverage the MeridianLink Consulting team when performing system administration duties for:

**meridianlink® consumer**  
formerly known as LoansPQ®

**meridianlink® opening**  
formerly known as XpressAccount®

**meridianlink® portal**  
formerly known as Applicatoin Portal™

## With Admin Pro, your financial institution benefits from having a trained professional who can:

- Maintain your system configuration, allowing redeployment of your valuable team resources to other strategic tasks
- Reduce the risk of unexpected events which could lead to a loss of system knowledge and business continuity
- Optimize your system configuration
- Eliminate workflow pain points in existing processes via advisory workshop calls
- Perform changes to your site based on recommendations and new functionalities available in MeridianLink Consumer, MeridianLink Opening and MeridianLink Portal

## The Admin Pro staff can:

- Facilitate new product design and build
- Conduct advisory workshops including the takeaway actions related to build/configuration with the client's approval of recommendations
- Assist with new module deployments
- Create automated actions
- Create queues
- Manage MeridianLink Portal
- Facilitate other configurations
- Conduct workflow training (train the trainer)

For more information, please contact your Partner Success Manager or  
Contact [salesupport@meridianlink.com](mailto:salesupport@meridianlink.com)

## About MeridianLink

MeridianLink connects all sizes of financial institutions and fintech companies to better technology, better service, better people and better solutions. MeridianLink transforms operating environments by solving complex problems with powerful yet practical solutions. The company's suite of products and services help maximize performance in key industry segments, such as direct, indirect and mortgage loan origination; deposit account opening; digital lending; credit reporting, data access and verification; business consulting; analytics, collections and scoring. Based in Costa Mesa, Calif., MeridianLink is passionate about democratizing financial services technology and data.