

Why is MeridianLink changing their product/services names?

We are making some exciting changes to our website and offerings to better serve our customers.

We anticipate the new product/services names and platform positioning will fuel deeper conversations with clients and prospects.

What are the changes?

We are renaming our products/services and ensuring clients have the relevant information they need regarding how all our offerings work together as a seamless, integrated platform.

MeridianLink One is a platform that encompasses our products and services that span the digital lending journey—from deposit account opening, consumer and mortgage loan origination, credit reporting, data access and verification, business consulting, analytics, collections, and scoring.

I currently only use a portion of MeridianLink's products/ services. Will I be required to purchase everything under the new platform?

With MeridianLink One, clients can select one or many of our integrated products. When they purchase multiple integrated products, they unlock the power of the platform to materialize more efficiencies. More details are available on our [website](#).

When will the names change within the products?

MeridianLink Consumer (FKA, LPQ) and MeridianLink Opening (FKA, XA) are currently scheduled to start July 1, 2021 and deliver on August 31, 2021. All other products start April 1, 2021 and deliver June 30, 2021.

When will our invoices change to reflect the new logos?

It is scheduled to go live March 1, 2021.

I notice my contract still includes the company's old branding language. Will that be updated?

As the company makes changes, future agreements will reflect the product/services name changes, but current contracts contain previous descriptions and language. You should have received a notification in the mail and via email regarding the change of the names and how those changes relate to your current MeridianLink solutions. Rest assured, you have the same level and support you have always had, and your products/services are not changing. If you would like to learn more about additional services or products, please reach out to your MeridianLink representative.

Is my company contact changing?

No.

As an existing customer, will I automatically receive the MeridianLink One platform in its entirety?

No, we are honoring your contract. If you would like to learn about additional products/services that power the platform, please speak with your MeridianLink representative.

What are the new names?

Old Names		New Names
xpressaccounts®	↕	meridianlink opening
loansPQ®	↕	meridianlink consumer
lendingQB®	↕	meridianlink mortgage
xpresscollect®	↕	meridianlink collect
ml ^x insight™	↕	meridianlink insight
ml ^x consulting™	↕	meridianlink consulting
ml ^x network™	↕	meridianlink marketplace
credit API®	↕	meridianlink creditAPI
application portal™	↕	meridianlink portal

MeridianLink Opening, MeridianLink Consumer, MeridianLink Mortgage, and MeridianLink Collect are all gateway **ENGAGE** products that must be purchased in order to use our other products and services. The other products and services **AMPLIFY** the experience.

meridianlink one

ENGAGE
Applications that streamline workflows
meridianlink opening
meridianlink consumer
meridianlink mortgage
meridianlink collect

AMPLIFY
Maximize the experience of our products
meridianlink insight
meridianlink portal
meridianlink consulting
meridianlink marketplace